Annex IV - List of Subprocessors

The following sub processes are under contract with Taktikal and may process personal data in accordance with this Agreement. The Data Controller confirms at the time of signing the Agreement that the processing of personal data by these sub processors is permitted as per the descriptions below.

The current list of Sub-processors engaged in Processing Personal Data for the performance of the Services, including a description of their processing activities and countries of location, is also accessible at any given time via https://taktikal.com/security.

Subprocessors used for data about the customer's own customers/users, which Taktikal in GDPR terminology is the processor of, and the customer is the controller of.

Subprocessors for all products and services		
Name	**Description**	**Country**
Microsoft Azure	Data centre hosting	Europe North

Subprocessors for individual products and services			
Name	**Product/Service**	**Description**	**Country**
Síminn	Qualified Signatures	System sms sending (only applicable in Iceland)	Iceland
Twilio	Standard and Advanced Signatures	System sms sending worldwide	USA
Veriff	Advanced Signatures	Verification of identities by analysing IDs and image of signee	Estonia
Zignsec	PEP & Sanctions	PEP and Sanctions check and Document scanning service (Only for PEP and Sanctions services)	Europe
MailGun	Qualified, Advanced & Standard Signatures	System emails.	Europe

Subprocessors used for data about the customer, which Taktikal in GDPR terminology is the controller of.

Name	**Description**	**Country**
Google Business Suite	Email client for customer support	Europe
Hubspot	Marketing and customer management system.	USA
MailGun	System emails.	Europe
Microsoft Azure	Web hosting	Europe North
Payday	Accounting software	N/A
Síminn - sms portal	System sms sending in Iceland	Iceland
Twilio	System sms sending worldwide	USA
Zendesk	Help desk ticketing system	USA