GREENLIGHT GURU
QUALITY EVENT AUTOMATION

OVERVIEW:

When it comes to handling quality events, quality managers, their teams, and company executives rely heavily on the processes defined in work instructions, various forms, flow diagrams, and other disconnected documents. Due to the amount of documentation that one must sift through to better understand the next step in their CAPA or complaint process, steps can easily be missed or prolonged — increasing risk and impacting your team's efficiency.

Greenlight Guru's **Quality Event Automation** eliminates the inefficiencies associated with quality event processes by removing excess documentation and automating your workflow.

> Create **custom workflow templates** so you can incorporate specific, detailed steps following your company's protocol and bring it to life within your QMS.

KEY BENEFITS	WITH QUALITY EVENT AUTOMATION
✓ **Increase your team's efficiency**	▪ Automate steps and tasks for a quality event ▪ Assign the correct action item(s) to the right user or group ▪ Create multiple templates tailored to the specific needs or different criticality of a quality event type
✓ **Reduce risk and room for error**	▪ Establish a single source of truth for your processes and actions ▪ Assign & track the correct action items to the right user or group ▪ Maintain consistency within your team's work
✓ **Keep your processes up to date**	▪ Keep a single, up-to-date automated workflow with management controls in place for each quality event ▪ Easily update templates with any process or regulatory changes ▪ Track full activity history of changes and updates to processes

STREAMLINE YOUR QUALITY EVENT PROCESSES

Avoid the rework and excess documentation involved with each new quality event opened, by implementing custom CAPA, Nonconformance, Customer Feedback, or Audit workflows to automate the step-by-step process.

Quality Event Automation is built to increase your team's efficiency when managing post-market quality events with **custom-built, automated workflows** while still working within the guardrails of Greenlight Guru

EFFICIENT

Give you and your team time back in the day by eliminating the need to reference multiple documents and procedures to find the next step. Speed up your team's response time to quality events by ensuring all necessary actions are being completed with a workflow already in place for them.

CUSTOMIZABLE

Not all quality event workflows are a one-size fits all. Customize your quality even workflow templates for different event types, specific needs, or different levels of criticality in your processes.

SIMPLIFIED

Avoid the rework and set-up associated with each new quality event. Create and activate your workflow templates to keep day-to-day processes and tasks organized and automated. Easily assign and gain visibility into the tasks completed, while keeping your team informed and making the workflow experience more enjoyable.

STANDARDIZED

Bring your SOP's to life. Reduce the risk of something missed, time lost, or business interruption by maintaining consistency in the actions necessary for each quality event. Within a best practice framework, activate and automate your own process with the necessary management controls in place.

UP-TO-DATE

Maintain a single source of truth for your quality team. When there is a process change or regulatory update that impacts your company's process for handling a quality event, work in a controlled environment to update your template for use moving forward.

START AUTOMATING YOUR QUALITY EVENT PROCESSES →